



Automated Day 2 Operations

or

How to be a Lazy an Efficient Engineer

Brad Krumme

Senior Specialist Solution Architect Ansible Automation Platform



What we'll discuss today

- Day 0/1 vs Day 2 Operations
- Day 2 Use Cases Examples
- Event Driven Ansible
- DEMOS!



Day 0/1 vs Day 2 Operations

Accelerate enablement and reduce costs

Maintain performance and reliability







Day 0 Design/Plan

Architecture Decisions
Software Preparation
Core Service Preparation/Integration
Prepare Hypervisors/Kubernetes
Preconfiguring Operating Systems

Day 1 Install/Build

Software Installation
Network Implementation
OS/Platform Provisioning
Infrastructure Configuration
OS Migrations/Upgrades

Day 2 Maintain/Optimize

App/DB Maintenance
Backup/Restore
Upgrades/Patching
Configure Security/Firewalls
Identity and Access Management



Day 2 automation

Automation beyond provisioning and configuration



Why is it important?

- Automating routine operational tasks versus just configuration management
- Automatic IT awareness of infrastructure state
- Moving administrators from reactive to proactive IT management

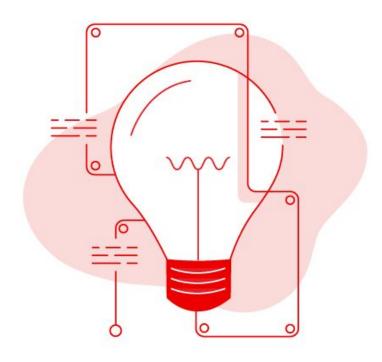
Why Red Hat Ansible Automation Platform?

- Validate operational state and not just configuration state
- Orchestrate IT processes with workflows
- Easily integrate data into other systems (websites, databases, ITSM)



Day 2 use cases for automation

Three logical categories for day 2 use cases





Updating Configurations

Modifying OS settings, installing software updates, or applying security patches to keep VMs secure and up to date.



Snapshot and Backup Management

Create, manage, and restore VM snapshots and backups to ensure data integrity and facilitate recovery processes.

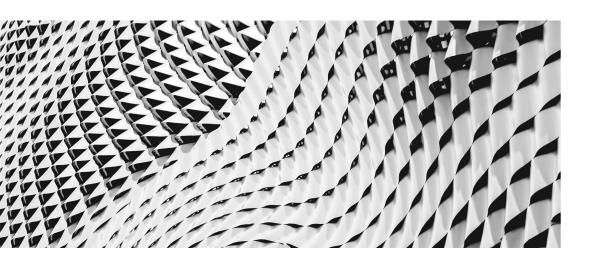


Lifecycle Management

Gathering facts of VMs, powering off/on systems, changing resource allocations of (vCPU, memory, storage), changing network adaptor settings such as configuring a NIC or creating a Bond



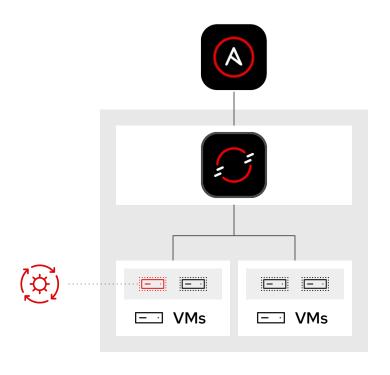
Day 2 Use Case Examples





Use case: Patching/Updating Packages

Maintaining Software Lifecycle

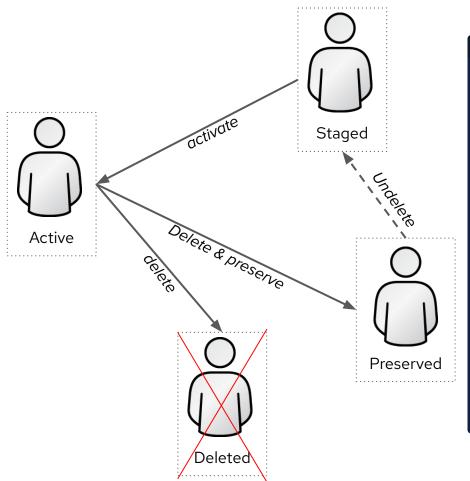


```
---
- name: Updating VM packages
hosts: localhost
gather_facts: false
tasks:
- name: Update VM packages
ansible.builtin.dnf:
    name: "{{ package_list | default('*') }}"
state: latest
```



Use case: Identity and Access Management

Access Control for Systems and Platforms

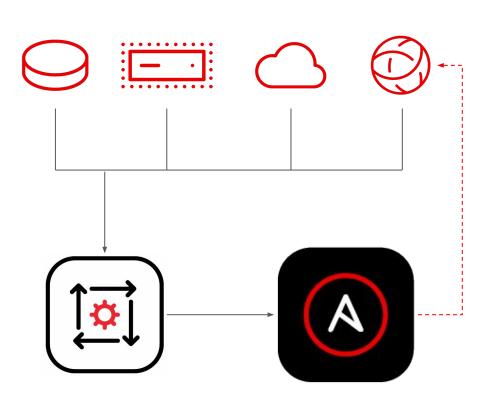


```
- name: Create a user in IDM
 hosts: ipaserver
 gather_facts: false
 tasks:
   - name: Create an IDM User
      redhat.rhel_idm.ipauser:
        name: "{{ idm user name }}"
        first: "{{ idm user firstname }}"
        last: "{{ idm user lastname }}"
        phone: "{{ idm_user_phone_number }}"
        email: "{{ idm_user_email_address }}"
        random: true
        update_password: on_create
```



Use case: Automatic Remediation

Maximize Uptime and Reduce Engineer callouts

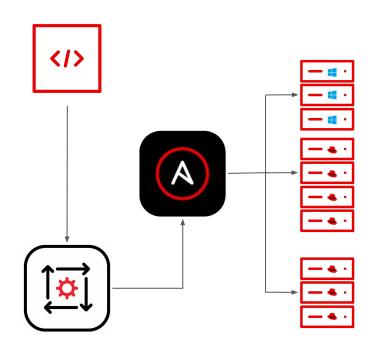


```
- name: Watch a URL for the correct content
 hosts: all
 sources:
    - name: Check a URL
      ansible.eda.url_check:
        urls:
        delay: 60
        verify_ssl: false
 rules:
    - name: Redeploy on Server Down
      condition: event.url check.status == "down"
     action:
        run job template:
          name: "DAY2 - Deploy App Content"
          organization: "Default"
```



Use case: Event-Driven GitOps/CICD

Automatic Code Deployment on Repo Update

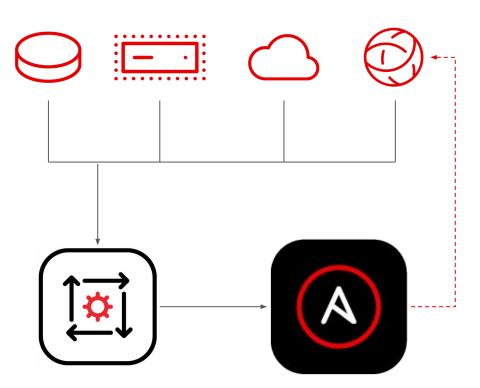


```
- name: Listen for events on a webhook
 hosts: all
 sources:
   - name: Listen for a webhook
      ansible.eda.webhook:
        host: 0.0.0.0
        port: 5000
 rules:
   - name: Deploy on push event to repo
      condition: event["payload"]["repository"]["name"] ==
      action:
        run_job_template:
          name: "DAY2 - Deploy Web Content"
          organization: "Default"
```



Use case: Compliance/Vulnerability Reponse

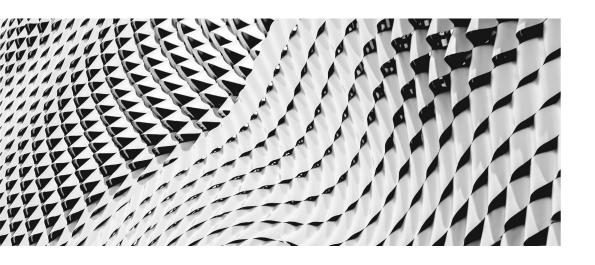
Response to Security and Compliance Events



```
- name: Listen for events from Red Hat Insights
 hosts: all
 sources:
    - name: Listen for a webhook
      ansible.eda.webhook:
        host: 0.0.0.0
        port: 5555
 rules:
   - name: Handle a Red Hat Insights event
      condition: event.payload is defined
     action:
        run_job_template:
          name: "DAY2 - Process Insights Notification"
          organization: "Default"
          job args:
            extra_vars: '{ "site_content": "{{
```

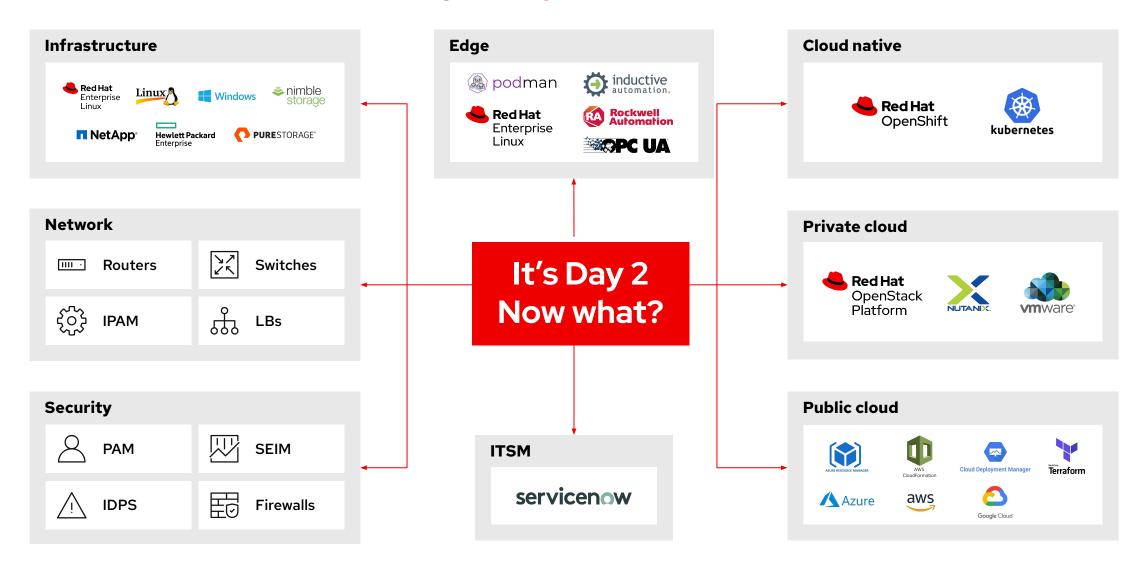


Event Driven Ansible



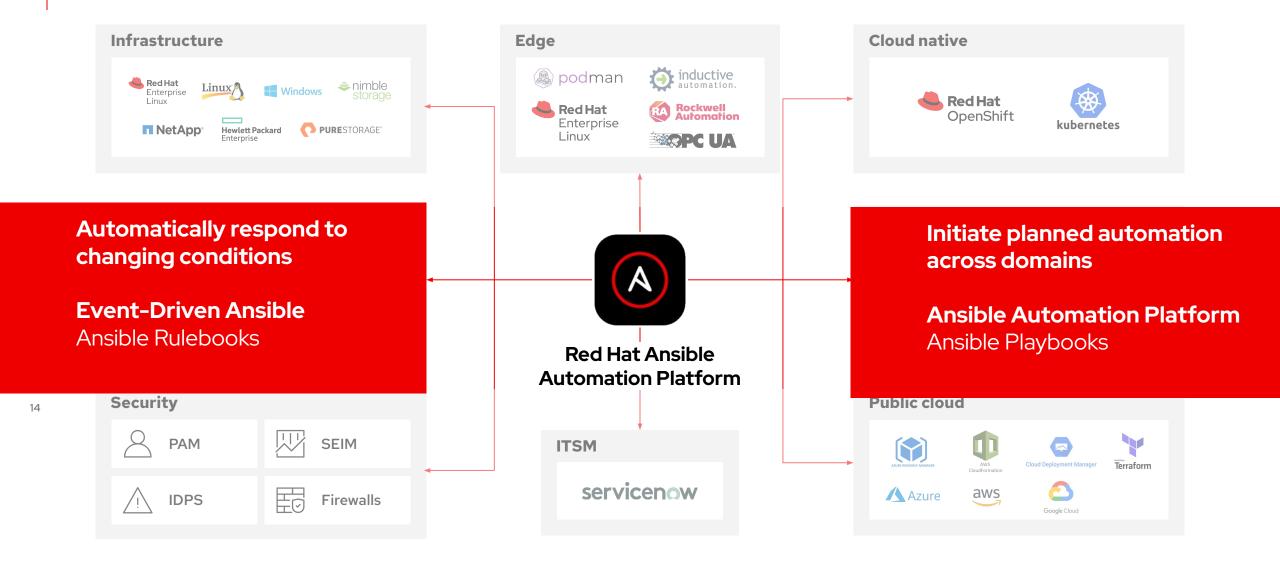


The reality of hybrid infrastructure





Single enterprise platform now with more automation options





A brief history of IT Operations

The Old Way: Toil and Churn

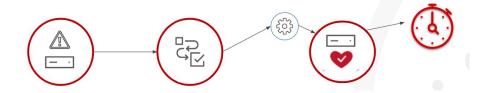
Outage resolution:

Follow a people-intensive multi-step manual process including opening tickets and multiple handoffs.

Security risk resolution:

Monitor to identify risk, notify and open a ticket, manually apply a patch or manually initiate automation job.

The new way: Event-Driven Automated Ops



Event-Driven outage resolution:

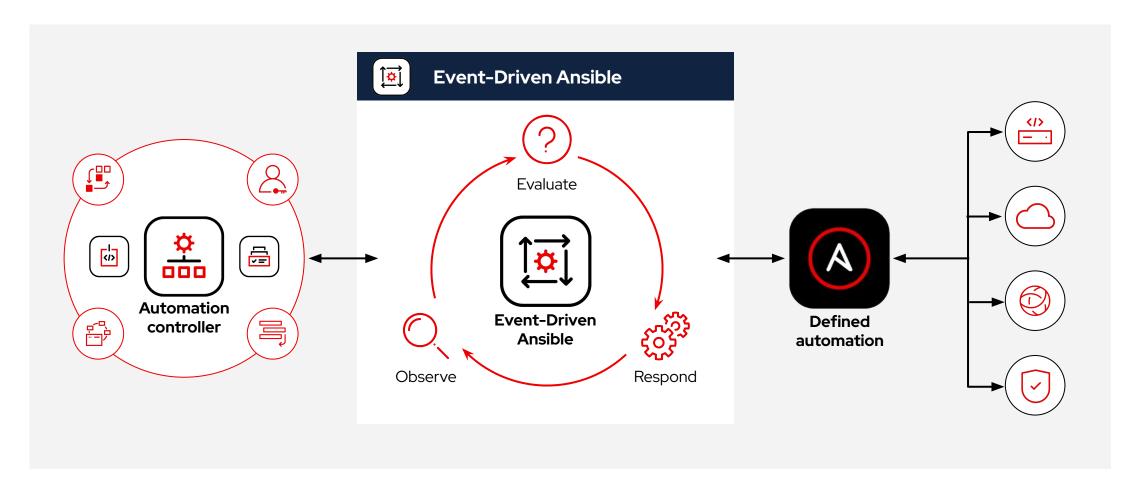
Receive event, matching to rule, respond and act automatically

Event-Driven security risk resolution:

Receive risk event, match to rule, automatically apply patch to impacted inventory.



Event-Driven Ansible. Observe, evaluate, respond.





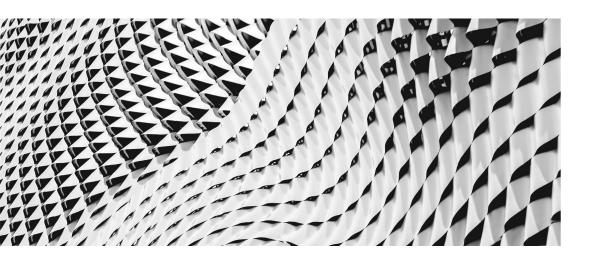
Current Event-Driven Ansible Integrations

Current Partner certified and validated Cor Collections	ntent Current ansible.eda certified Content Collection included in Subscription
 CrowdStrike Dynatrace F5 (coming) Instana Kentik LogicMonitor Palo Alto Networks Red Hat Insights ServiceNow ThousandEyes (coming) Turbonomic Zabbix 	 AWS SQS AWS CloudTrail Azure Service Bus Kafka (AMQ Streams) Prometheus/Alertmanager Webhooks watchdog (file system watcher) url_check (url status check) range (event generation plugin) file (loading facts from yaml) journald tick

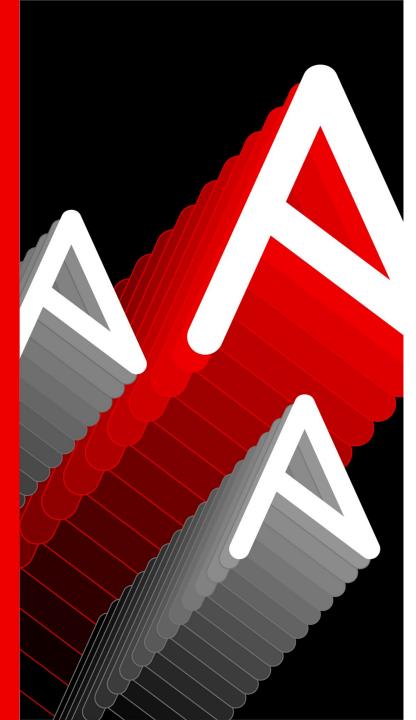
Check these links often, as the list is expanding.



DEMOS!!!







Thank you

Red Hat is the world's leading provider of enterprise open source software solutions. Award-winning support, training, and consulting services make Red Hat a trusted adviser to the Fortune 500.

- in linkedin.com/company/red-hat
- facebook.com/redhatinc
- youtube.com/user/RedHatVideos
- twitter.com/RedHat

